

Source Selection Evaluation Customers View

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CUSTOMER VIEW

- INTERESTING PROCESS, NO REGRETS
- GAIN UNDERSTANDING OF THE A76 PROCESS
- GAIN UNDERSTANDING OF THE "DEPOT" SIDE OF THE BUSINESS.
 - FRONT END OF LOGISTICS BUSINESS
 - THE TOUR IS WELL WORTH THE TIME



CUSTOMER VIEW

- ALLOWS THE OPPORTUNITY TO DISSECT THE DEPOT PROCESSES
- PROVIDES OPPORTUNITY TO UNDERSTAND
 - READING PERFORMANCE PLAN
 - AMENDMENTS
 - DISCUSSIONS WITH DEPOT TRAINED PERSONNEL
- CAN GET A LITTLE INVOLVED IN UNDERSTANDING THE KEY METRICS



GROUP DYNAMICS

- FORMING, STORMING AND NORMING
- MEETING IN SMALL CONFERENCE ROOM, READING MULTIPLE PROPOSALS
- EVALUATION AFTER READING EACH SECTION ESSENTIAL TO DEVOLPING A FAIR ASSESMENT. ALLOWS CLARIFICATION AND ASSESMENT OF UNDERSTANDING



GROUP DYNAMICS

- STORMING: A FREQUENT AND NECESSARY EVIL
- MUST LIMIT "GROUP THINK" AS MUCH AS POSSIBLE
- REMOVE ONESELF FROM DAILY WORK ENVIRONMENT



SUGGESTIONS

- UNDERSTAND THE MECHANICS OF THE REVIEW PROCESS PRIOR
- KNOWLEDGE OF THE ANALYSIS TOOLS AVAILABLE AND HOW TO APPLY THOSE TOOLS ARE VERY HELPFUL
- WORK TO THE STRENGTHS OF TEAM MEMBERS



SUGGESTIONS

- UNDERSTAND THE FINAL REPORT AND BRIEFING FORMAT
- INTERACTION OF THE LEGAL TEAM IS HELPFUL
- MUST STAY OBJECTIVELY FOCUSED TO THE TASK
- AT THE END OF THE DAY